ILLINOIS COMMERCE COMMISSION PUBLIC ACT 100-0423

CLASS I RAILROAD SUPPLIER DIVERSITY REPORT 2019 REPORT



CN U.S. Corporate Headquarters 17641 Ashland Ave Homewood, IL

SUBMITTED BY:

David Woodruff, Assistant Vice President Head of Public & Government Affairs U.S. David.Woodruff@cn.ca

DATE SUBMITTED: August 03, 2020

The U.S. rail operating subsidiaries of the Canadian National Railway Company (CN) voluntarily submit the following information to the Illinois Commerce Commission pursuant to the Illinois Railroad Diversity Act.

In an increasingly complex global marketplace, CN recognizes the importance of diversity at all levels of our Company. Diversity enables us to better understand and respond to the needs of our stakeholders, access a larger talent pool, and increase the effectiveness of our decision-making through a wider range of perspectives, experiences, concerns, and sensibilities. Increasing diversity to reflect the customers and communities we serve is essential to maintaining our competitive focus and contributes to enhanced performance.

CN IS NORTH AMERICA'S RAILROAD

In business for more than 100 years, the Canadian National Railway Company, including its US rail operating subsidiaries, is a leading transportation and logistics company, and the only transcontinental railway in North America. Our network spans Canada and Mid-America, connecting nine ports on the Atlantic, Pacific, and Gulf of Mexico to communities large and small. Our ribbons of steel stitch together the fabric of the North American economy, fostering the prosperity of the businesses and communities







we serve. We offer fully integrated rail and other logistics services, including intermodal, trucking (awarded the safest trucking company on Illinois roadways in 2018), marine shipping, freight forwarding, warehousing, and customs brokerage. Serving exporters, importers, farmers, retailers, and manufacturers, our transportation services are integral to modern life, touching the lives of millions of people every day.

Illinois is CN's largest state in terms of operations and employees. Our routes from throughout North America converge in Chicago. Homewood is home to CN's U.S. headquarters and a modern \$14.5 million training center built-in 2014. The CN Campus is focused on instilling and reinforcing a strong safety culture. In 2019, nearly 3,000 experienced railroaders, new hires, and customers received a complete range of hands-on technical training. Adjacent to CN Campus is Markham Yard and Woodcrest Shop, the hub of CN's mechanical function in the USA. We also have facilities in Centralia and Champaign—Urbana. To the north is CN's Chicago Intermodal Terminal. Smaller intermodal facilities are in Joliet and Decatur. The Chicago area also boasts three CargoFlo® bulk handling centers as well as automotive and metals distribution facilities and a logistics park. CN hosts Amtrak intercity passenger trains in Illinois and Metra commuter trains in Chicago. In 2019,

CN completed the initiating of Positive Train Control operations on its remaining subdivisions and began interoperability testing with its tenant railroads. In 2020, CN plans to invest over US\$165 million to support growing demand and enable supply chains in Illinois of which Senator Mike Hastings said: "Sustained long term investment in our infrastructure is something every part of our country needs. Illinois has been blessed with freight rail partners, like CN, who year after year contributes hundreds of millions of dollars of private investment in our state. CN surpassing \$1.3 billion in private CAPEX in Illinois alone over the last five years has set the foundation for the quick economic recovery we all seek."

In the past year, CN has made tremendous strides towards creating a comprehensive diversity program on many fronts. From board governance, to hiring practices to supplier procurement to community investments, CN is setting industry standards and investing in Illinois' diverse populations. We appreciate the Illinois Commerce Commission giving us the opportunity to tell our story.

COMMITTED TO ESG LEADERSHIP

Delivering responsibly is at the heart of how CN is building for a sustainable future. It means moving our customers' goods safely, being environmentally responsible, attracting and developing the best railroaders, helping build stronger communities, and adhering to the highest governance standards.

Environmental Protection

- Achieved 38% locomotive emission intensity improvement over the last 25 years
- CN leads the North American rail industry, consuming ~15% less fuel per gross ton mile
- Diverted ~90% of our waste from landfill in 2019

29%

CN was the first railroad in North America to set a climate science target of 29% carbon emission intensity reduction by 2030 based on 2015 levels

Social Responsibility

- Leveraging recent advances in technology to drive improved safety
- In 2019 adopted Life Critical Rules as a means to strengthen our safety culture
- Signatory to Catalyst Accord 2022; committed to extend gender diversity beyond the board to executive management with a target of 30%

Zero

Goal to reduce serious injuries and fatalities to zero at CN

Strong Governance

- Continuously improving our culture of integrity and ethical business conduct
- Executive compensation aligned with ESG objectives, including safety and fuel efficiency
- 38% of CN's directors are women, exceeding CN's policy of at least 1/3 representation by women

40%

CN aspires to attain board composition of 40% representation by broad range of diverse groups by end of 2022

Our Diversity Leadership council is responsible for enhancing diversity and CN's cultural competence while providing oversight on targeted diversity outreach programs covering Aboriginal people, women, persons with disabilities, and visible minorities. To support our goal to hire diverse and qualified candidates, CN's Talent Acquisition Team continues to monitor diversity within their candidate pipelines and collaborates with Recruitment Partners to increase visibility and promote CN opportunities. Working with various indigenous communities and institutions also helps us to promote CN as an equal opportunity employer. Reflective of our dedication to diversity in the workplace, as of 2018, 36% of all new employees hired represented diversity groups.

In 2018 CN's Procurement and Supply Chain Management Department spent \$7.58 million¹ with diverse-owned suppliers. In 2019, that number was \$7.15 million, yet so far in the first six months of 2020 CN has grown our diverse spend to about \$5.3 million from 16 suppliers who possess our new certification of diversity. It is important to note that these values are underreported as CN is going through a process of implementing and enhancing tools and processes to identify more diverse suppliers already in the system. It is not feasible for CN to track spending on diverse-owned suppliers by individual states because CN makes purchases for its network as a whole. Finally, it is important that the diverse supplier spend does not yet include key areas of the company such as design and construction as well as bridges and structures, where CN has high levels of capital investments.

¹ All dollar values are in US Dollars.

CN has partnered with ISNetworld to assist with the identification and better data collection from our existing diverse-owned suppliers. This process is still in its early stages but so far CN is engaging 1,000 current contractors to assess the inclusion as diverse-owned suppliers. CN's procurement policy does now recognize diversity as a broad category and subsets such as Aboriginal-owned businesses. As an example, CN now issues Requests for Proposals (RFP) that now request a certain level of aboriginal content and details regarding compliance with the requirement. In situations where all other key criteria have equally been met the supplier with a CN diverse-certification will receive preferential consideration. Our procurement policy also now references a newly created Supply Code of Conduct that contains standards on the key role of diversity in procurement.

CN, like other Class I and shortline railroads, is regulated by the federal government, including the Federal Railroad Administration. CN has specialized purchasing requirements to maintain the highest safety standards consistent with federal regulation and to ensure the safety of the North American rail network. CN makes purchasing decisions on a network basis, as CN's network spans multiple states in the US and provinces in Canada. Other areas of evaluation include, but are not limited to, safety performance, product and service quality, and technical capability. CN awards contracts for goods and services to suppliers deemed to provide the best overall value to CN in these areas while balancing quality, cost, and the service requirements of every supplier.

Vassilios Mandelos (<u>Vassilios.mandelos@cn.ca</u>) will be our new point of contact for diverse-owned suppliers who wish to submit a proposal for inclusion in our Procurement & Supply Management pool.

CN's Supplier Portal is also available online. It contains information, including CN's updated Code of Conduct intended to help our partners promote best practices and comply with CN policies: https://www.cn.ca/en/supplier-portal/supplier-portal.

The work to create a diverse supplier and employee pool does not begin at the application portal. It must start with the youth of the communities we operate in and through. To that end, CN has established diversity as one of our pillars of our Strong Communities Fund along with creating the next generation of railroaders.

INVESTING IN A NEW GENERATION OF DIVERSE RAILROADERS & SUPPLIERS

By supporting transportation education, CN is inspiring and helping today's youth become tomorrow's railroaders. Why the effort? It all comes down to future economic growth. Today's young people will be tomorrow's leaders who will...

- Shape the success of our company in the years to come as our future leaders.
- Bolster the North American economy, since North America's economic competitiveness and prosperity is closely linked to the strength of our transportation infrastructure.

We promote and support K-12 and post-secondary education in the areas of transportation and transportation policy that include:

- Relevant trade and apprenticeship programs
- Transportation-related college and university programs
- Scholarship and bursary programs that support the pursuit of transportation education.

• Give priority to programs that support and enable diverse communities of color, gender and sexual orientation to develop a desire for a career in the transportation industry.

To this end, the CN Strong Communities Fund will be supporting the following organizations in 2020:

- Illinois Black Caucus Foundation Scholarship Fund Formally established in 1968, the primary mission of the ILBC is to assure that the interests of African American citizens are given equitable representation in the General Assembly and that legislative action is directed to address those interests. For 47 years, the ILBC has represented the interest of Illinois citizens. Through the efforts of the Caucus, tremendous strides have been made in areas of housing, health and welfare, education, employment, and minority business enterprise.
- SMASH-Illinois SMASH's mission is to build a strong, diverse, and socially conscious tech workforce by leveling the playing field through academic learning and experiential engagement for high school and college students. SMASH empowers dedicated students of color with an intensive science, technology, engineering, and math (STEM) education, culturally-relevant coursework, and access to resources and social capital that allow them to be successful in college and their careers. The Illinois branch as partnerships with colleges in Carbondale, Chicago, and East St. Louis all along CN's network.
- <u>Equality Illinois Council (IEC) Steering Committee</u> The IEC is Equality Illinois' signature program to offer training and professional development, and engage employees to equip ourselves with tangible resources to deepen our commitment to LGBTQ equality and promote our support for LGBTQ equality more broadly.

By supporting transportation education CN is inspiring and helping today's youth become tomorrow's railroaders. CN believes if we invest in the youth of color and diverse experiences and ask them to enter and persist in STEM and transportation programs they will then have the skills to develop from the ground up a more diverse supplier field of companies that we can engage with to create a more diverse rail industry that draws from the best of all of Illinois' communities.